

ENGAGE

EDITION 9



Make your bordereaux better

All DA operators know that bordereaux data management is inefficient, slow and frustrating. It limits cash-flow and impacts profitability. It doesn't need to be that way.

See how Amarillo can help:



Experience **smarter** binder management and transform data handling across the DA value chain.



See binder insights more clearly with dashboarding that makes bordereaux brighter.



Make bordereaux workflows and oversight easier and faster with our 24/7 Al data assistant.

reduction in bordereaux life-cycle for one Fusion customer

66 We're delighted at the results we've seen from Fusion and can't wait to roll it out further \$90 VP US reinsurer



Find out more

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FOREWORD

Welcome to the double month, September & October 2025 edition of LMF Engage, our community publication for our Members, followers, London Market insurance practitioners and friends.

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LMF & SUPPORT DOGS

The LMF team travels to the Midlands to present a cheque for £6,257 to our Charity of the Year, Support Dogs, and tours their new Sheffield headquarters. Listen to Roger's interview with a Support Dog beneficary.

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LMF MEMBER SPOTLIGHT

Hear the thoughts of LMF Market Ambassador, Heather Connery, who shares her thoughts on LMF and how being part of the community has really supported her career in the Market. 6-7

UPCOMING FREE EVENTS

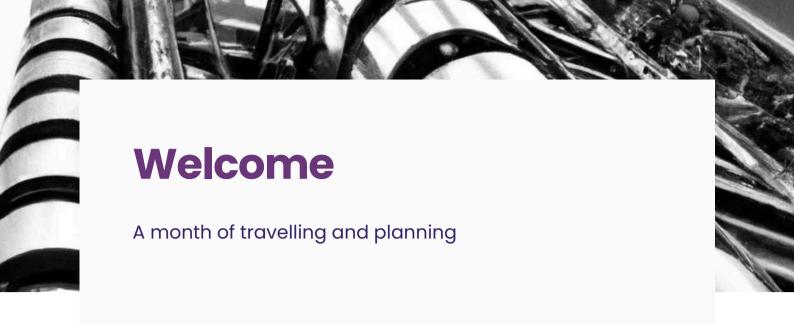
Explore LMF's upcoming **FREE** events, from summits and practice group breakfasts to social nights and the annual Christmas Drinks Party. Join other Market professionals and peers to share insights, network, and stay ahead in cyber, technology, underwriting, and leadership.

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DELEGATED AUTHORITY LEADERS PRACTICE GROUP

LMF, supported by VIPR and Risk Ledger, brought the Delegated Authority market together to discuss boosting efficiency, collaboration, and talent in DA management. Read all about it.





Welcome to the latest edition of LMF Engage, the publication for our Members and friends throughout the London and international insurance community, and all those working in the sector. LMF is an inclusive "free to access" hub for insurance professionals working for a broker, carrier, MGA, Lloyd's and the Market's Trade Associations. A big thank you to Amarillo Technologies for supporting this edition of LMF Engage.

We've had an exceptionally busy September and October, with community event hosting and planning, and a visit to see our inspirational charity, Support Dogs, at their new Sheffield Headquarters, where we presented them with a cheque on behalf of the London Insurance Market, from funds raised at the Market People Awards.

As many of you will know, LMF has rewarded a small number of its loyal and active contributors by presenting them with a Gold Pin and Certificate of Appreciation.

Each person receiving this accolade is also made a LMF Market Ambassador in recognition of their contribution and role within our thriving community. During the last couple of month's, I presented Gold Pins to Nirvana Underwriter, Andrea Garcia Beltran, Sompo's CIO, Brad O'Connor, and Change Leader at Lloyd's, Allen Bruce.

Do check out our "Upcoming Events" page, as there's seven events between now and Christmas. I encourage you to join in and be part of these learning and networking opportunities.

Roger Oldham FCII
Chartered Insurance Practitioner
LMF CEO & Founder





NEW

Corporate Member Intelligence Zone

a dedicated space on our website showcasing innovative white papers and thought leadership from our Corporate Members.



A Central Hub for Market Insight

The Corporate Member Intelligence Zone is a newly created area on our website featuring a curated collection of white papers and thought leadership pieces from our Corporate Members — purely knowledgefocused and designed to inspire fresh thinking.

Explore the Insights Zone

CLICK HERE

Stay Ahead of the Curve

Now's the time to stay ahead in risk management, technology, Al, and cyber resilience — with fresh insights regularly added for our Practitioner Members and the wider Market community.

Share Your Expertise

If your company has valuable insights or a story to tell, we'd love to feature your work. Join our network of Corporate Members and let LMF help you showcase your domain expertise to the Market.

Putting you at the heart of the insurance discussion



Info@LMForums.com



www.LMForums.com



Learn, network and collaborate



Charling Mass







THE IVY CITY GARDEN, EC2

25

TUESDAY

NOV 8.30PM-10.30AM

<u>DATA, TRUST AND</u> COMPETITIVE ADVANTAGE IN AN AI DRIVEN MARKET ROUNDTABLE

The London Insurance Market is on the cusp of a new era. From dynamic pricing and decision—support to catastrophe modelling and multi-agent AI, tomorrow's underwriting and risk strategies depend on a foundation of trusted, active data. But are we ready?

CLICK ON THE EVENT BOX TO REGISTER

THE APEX HOTEL EC3

6

THURSDAY

NOV 8.30AM-10.30AM

THE DATA DRIVEN INSURER & BROKER - BREAKFAST ROUNDTABLE

At this Breakfast event we'll discuss how firms in the Market are transforming data into actionable intelligence to enable inside stood are to enable inside stood are stood actionable. It is the ugh acceptated decision making, enhanced regulatory confidence, and driving measurable business outcomes across the value chain.

NO 6 ALIE STREET, E1

26

THURSDAY

NOV 9.00AM-2.00PM

CYBER RESILIENCE SUMMIT

This is our primary gathering for professionals in the London Market, and the wider insurance community, who are involved with cyber underwriting, broking or risk management, plus those in the EC3 marketplace who are responsible for cyber resilience in their firms.

20 FENCHURCH STREET, LEVEL 19

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THURSDAY

NOV 12.30PM-2.00PM

LEADERS OF TOMORROW LUNCHTIME SERIES

Join us for Part 2 of our Lunch &
Learn series for young
professionals from the LMF
Leaders of Tomorrow Community.
We'll hear from the author and
London Market expert, Matt
Rumble, who will share an
overview of the final chapters of
his book "MBA - The East Way"

THE OLD LIBRARY, LLOYD'S

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TUESDAY

DEC 8.30AM-10.30AM

GENERATIVE AI IN THE LONDON MARKET: READINESS, REALITY & THE ROAD AHEAD

Join LMF supported by global leaders Cognizant and Microsoft, for an exclusive Roundtable Breakfast in the iconic Old Library at Lloyd's of London.





NO 6 ALIE STREET, E1

TUESDAY

EC 12.30PM-5.00PM

TECHNOLOGY & INNOVATION SUMMIT

This year's Technology & Innovation Summit has the overriding theme of "keeping up" in the fast moving digital environment where Gen Ai has the power to change the risk management, underwriting, claims and operational landscape.

OLD LIBRARY, LLOYD'S

TBC

DEC 8.30AM-10.30AM

THIRD PARTY SUPPLY CHAIN RISK

We are piecing together an exciting event in the Old Library at Lloyd's where we'll be discussing the increasingly important topic of third party supply chain risk and management

WATCH THIS SPACE FOR FURTHER DETAILS



LMF Visits Support Dogs in Sheffield

Proud 2025 Charity Partner



The LMF team were thrilled to visit Sheffield this month, to present a cheque for £6,257 to the amazing Support Dogs team at their new headquarters. Our presentation coincided with a community event at the charity's HQ, where LMF had the opportunity to meet the people leading the charity, as well as volunteers, and also those benefiting from their work. We thank our friends at Allied World for introducing us.





This incredible amount was raised thanks to the kindness and generosity of people from across the London Market community who attended the 2025 Market People Awards. THANK YOU to all sponsors, supporters and attendees who came to the Awards and contributed.

Support Dogs is LMF's nominated charity of the year. This amazing organisation really changes the lives of people living with various physical and mental health conditions by providing:

- Autism assistance dogs
- Epilepsy seizure alert dogs
- Disability assistance dogs

Find out more about them <u>Find out more about them </u>





Proud 2025 Charity Partner



Listen to Amanda journey from Police Officer to Support Dog beneficiary

Roger Oldham, Founder of LMF and host of the Awards, sat down with Amanda, a former Metropolitan Police Officer, during our visit to hear how her Support Dogs assistance dog has transformed her life.









Supported by



II RISK LEDGER

On Wednesday 3rd September 2025, Roger and the team at LMF were delighted to host our Delegated Authority Leaders Practice Group at The Ivy City Garden in the heart of EC3, supported by VIPR Solutions and Risk Ledger – bringing together senior professionals from across the Market for an engaging roundtable breakfast, with collaboration, learning and discussion.





We were joined by valued contributors Ben Francis and Alex Lyma-Young from Risk Ledger, along with Paul Templar, Tony Russell and Chantal Dawson from VIPR Solutions, who shared their latest DA insights with our community of underwriters, brokers and MGAs. Together, we explored the key opportunities and challenges facing delegated authority today – from data quality and regulatory pressures, to the impact of technology, growth of the DA market, and the importance of developing future talent.

A huge thank you to everyone who joined the conversation and shared their insights. It was clear that while challenges remain, the outlook for DA is positive, with new technologies, collective effort and continuous improvement paving the way forward.





Heather Connery

"Being part of the London Market Forums (LMF) has been a real game changer in my career, and a lot of that comes down to Roger. He's one of those rare people who makes time for everyone—whether you're just starting out or a wellestablished expert—and he genuinely cares about building meaningful relationships across the market. The sessions he runs aren't just presentations; they're proper working forums where people learn, connect, and tackle real challenges together. Thanks to LMF, I've grown my network, developed professionally, and even had job opportunities come my way. Roger's future-focused approach and his support for so many in the market are a big part of why LMF is so valuable and why he's rightly recognised with awards for what he does."

LMF thanks our valued Corporate Members







































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LMF ENGAGE **A LMF Community Publication**













